

Spare Parts

Warranties

1. Barloworld shall pass through the benefit of any manufacturer's warranties available for spare parts, subject to any terms and conditions the manufacturer may define.
2. Without limiting any additional restrictions, exclusions or conditions which may be set out in the manufacturer's warranty terms and conditions, the manufacturer's warranties are subject to the following:
 - **General Exclusions:**
 - Accidents.
 - Abuse, misuse or negligence.
 - Overloading.
 - Alterations or modifications made otherwise than by Barloworld or its third party sub-contractors.
 - Failure to operate the equipment in accordance with instructions in the Owner & Operator's Guide or equivalent.
 - Failure to report to Barloworld and fix defects promptly and in any event within ten (10) days of first discovery; any damage resulting directly or indirectly from such an unremedied defect is excluded.
 - Fair wear and tear – see Barloworld's "fair wear and tear" standards document (at <http://www.barloworld.co.uk/about-us/terms-and-conditions> or available on request). If the condition of the equipment includes any items defined as 'unacceptable' in such standards document, then this shall be indicative of accidents, abuse, misuse or negligence unless the customer can reasonably demonstrate otherwise.
 - **Conditions:**
 - Warranty is limited to defects in materials or workmanship.
 - All spare parts must be stored, handled and fitted to a professional standard by a suitably qualified and experienced engineer in accordance with manufacturer's specifications and procedures.
 - Barloworld shall be entitled to inspect and test any spare parts subject to a warranty claim.
 - Purchaser shall be obliged to inspect all spare parts for obvious defects prior to installation into any equipment.
 - **Warranty Periods:**

The following is a general summary of manufacturer's current warranty periods only. Full details of the relevant manufacturer's warranties, including any related restrictions, exclusions or conditions and any additional warranties which may be applicable, are set out at <http://www.barloworld.co.uk/about-us/terms-and-conditions> or available on request. In the event of conflict, the full manufacturer's warranty terms and conditions shall prevail and nothing in this summary shall extend any rights or benefits beyond those set out in the relevant manufacturer's full warranty terms and conditions:

 - Hyster Spare Parts
Three (3) months from date of delivery or five hundred (500) hours of operation, whichever comes first.
 - Other Manufacturers
Thirty (30) days from the date of delivery, except where a more extensive warranty for the relevant spare part is specified at <http://www.barloworld.co.uk/about-us/terms-and-conditions>
3. Barloworld's current policy for return of spare parts for credit is as follows:
 - Spare parts may be returned for credit subject to the following conditions:
 - they were originally supplied by the Barloworld;
 - they are unused and in the condition as supplied;
 - they were Barloworld's standard stock items and not specially ordered or adapted for Purchaser.
 - they were not supplied as a cash sale item under twenty Pounds (£20) in value;
 - the relevant spare parts are returned to Barloworld within twenty-eight (28) days of delivery by Barloworld;
 - Barloworld's obligation to make a refund is limited to price actually paid by purchaser for the returned spare parts LESS:
 - invoiced delivery charges;
 - fifteen percent (15%) restocking fee.